Lock card

Blocking in the online system

Block card account

In the event of card loss or misuse, you can block cards in the online system in real time so that they can no longer be used. First click on *Sperren:*

Person: Tester, Timo	×
Name	
Search abbr. tet2 No 049.9002.001679 Select No.	
Title Addr.(Pers.)	Y Filter F12
First name Timo	🔶 <u>N</u> ew
Name Tester	O Change F11
👷 Competition 🕼 Cash register 🏠 Timetable 💿 Intranet	× Delete F5
<u>Status 1</u> st Addr. <u>2</u> nd Addr. <u>B</u> ank Inf <u>o</u> s Memo	🔕 Copy F6
Exact HCP 5.0 Handicap reco	Sccount
Homeclub 🔤	Print [6]
Homeclub-ID 001679	
Gender 1 - 🕈 Male	
Age group 2 - Youth under 18	SMS
Membership 1 - Full	Card
Status 0 -	Close
Unused 0-	Discount
Additional info	
✓ membership card	
D.O.B. 01.01.01 Entry 19.01.12 Resigne	Quit

If a person has several card accounts, the following dialogue appears:

elect card:								×
Number	Value after last top up	Lastusage	Valid	Туре	Information	Blocking		
0499002001679001	48,50A	19.01.12-10:13	31.01.13		ACTIV		- I E	<u>C</u> ancel
0499002000030001	0,00A	19.01.12-17:56	31.01.13		ACTIV			

Select a card and confirm with OK:

Block card	×
0499002001679001.M.75F29735	
Should this card be blocked?	× Cancel
Block card	
Card history F8	

Tick the box and close the dialogue with **OK**.

Block chip IDs

If a customer had assigned several chip IDs to their card account (DGV card^{plus} and Mifare key fob) and loses his DGV card, for example, only this ID can be blocked. This means that the key fob can still be used.

For the person concerned, click on Karte:

Person: Tester, Timo	×
Name Search abbr. tet2 No[049.9002.001679 Select No. Title Addr.(Pers.) Title	Image: Filter
First name	<u> </u>
Name Tester	O Change F11
<u> </u>	× Delete F5
<u>Status 1</u> st Addr. <u>2</u> nd Addr. <u>B</u> ank Inf <u>o</u> s Memo	Copy F6
Exact HCP 5,0 Handicap recd	Sccount
Homeclub 📄	Print F8
Homeclub-ID 001679	
Gender 1 - 🕈 Male	
Age group 2 - Youth under 18	SMS
Membership 1 - Full	📧 Card
Status	Close
Unused 0 -	Discount
Additional info	
membership card	
D.O.B. 01.01.01 Entry 19.01.12 Resigne	Quit

Select the following button:

o Card		>
Th You	ere was no card inserted or read. I can also program or block a card without inserting it!	
D	Program or block a card]
	<u>R</u> ead card again	
×	Cancel	

If the customer has several card accounts, select the appropriate card account here:

Select card:						×
Number	Value after last top up	Lastusage	Valid	Type Information	Blocking	Cancel
0499002001679001 0499002000030001	48,50A 0,00A	19.01.12-10:13 19.01.12-17:56	31.01.13 31.01.13	ACTIV ACTIV		

Click on the button Chip-ID:

rd		
	Tester, Timo (No Card M.75F29735,)	<u>S</u> ave
<u>C</u> ard type: ⊻alid from: <u>R</u> angefee: <u>M</u> oney Value: <u>P</u> oints:	1 - Member Image: square formula to 31.01.13 Today F2 Set to today F3 48,50 + 0,00 = 48,50 0 + 0 = 0	Cancel S-Points: 48 F4 S-Points: 48 F4 Celete Chip-ld
<u>I</u> nfo: <u>P</u> ermission:	 Card canceled ✓ Ball machine 2 ❑ Door 1 ❑ Door 2 	
	Person information F7	
	Card History F8	

Select the desired ID and edit it by clicking on *Edit:*

hip-IDs for this identif	fication			×
	Tester, 7 0499002000	Timo 030001		✓ <u>Q</u> K ズ <u>C</u> ancel
M.75F29735 Mifare-Chip	Guest card	49,9001.000698 (0000) 17.01.13		
M.D0CEA1C9	DGV ID ca	ard		
Mifare-Chip		31.12.50		
S.90019999000698 Mifare-Chip	Guest card	1 49,9001.000698 (0000) 17.01.13		
New/Read F9) • • E	dit F7 🗙 Delete	FS	

Tick the option *ID locked* option.

Edit Chip-II		×
	Specify the assignment of this chip ID to the card account:	<u> </u>
<u>C</u> ard-ID:	M.D0CEA1C9	<u>Cancel</u>
<u>R</u> emark: ⊻alit until:	DGV ID card 31.12.13	
🔽 ID is b	locked	
🗌 Deleta	e ID for this card account (F5)	

Confirm twice with **OK** and finally with **Save**.

Locking in the offline system

Create lock card

In the event of card loss or misuse, you can generate a blocking card in the offline system, which you can use to block the lost card directly at any ATM.

If a card is programmed as an administrator card, its previous content will be overwritten. You should therefore use a blank card if possible, or always use the same card and mark it accordingly.

First click on **Sperren:**

Person: Tester, Time			×
Name Search abbr.	tet2 No049.9002.001679 Select No.	4	
Title	Addr.(Pers.)	1	Filter F12
First name	Timo	-	New
Name	Tester	0	<u>C</u> hange F11
<u> </u>	🕸 Cash register) 🄮 Timetable 💿 Intranet	X	<u>D</u> elete F5
<u>S</u> tatus <u>1</u> st A	ddr. <u>2</u> nd Addr. <u>B</u> ank Inf <u>o</u> s Memo	0	Copy F6
Exact HCP	5,0 Handicap recd		Account
Homeclub			Print F8
Homeclub-ID	001679	20	Export
Gender	1- 🕈 Male		
Age group	2 - Youth under 18	8	SMS
Membership	1 - Full		Card
Status	0 -		Close
Unused	0 -		Discount
Additional info			
	Membership card		
D.O.B. 01.01.01	Entry 19.01.12 Resigne	×	Quit

If a person has several card accounts, the following dialogue appears:

Select card:							:
Number	Value after last top up	Lastusage	Valid	Туре	Information	Blocking	
0499002001679001	48,50A	19.01.12-10:13	31.01.13		ACTIV		X Lancei
0499002000030001	0,00A	19.01.12-17:56	31.01.13		ACTIV		

Select a card and confirm with OK:

Block card		×
	0499003000030001.M.75F29735 Should this card be blocked?	✓ <u>O</u> K ズ <u>C</u> ancel
P Bloc	ck card	
	Create blocking card F5	
	Card history F8	

Place a blank Mifare card, which is to be used as a revocation card, on the reader and click on the button *Create blocking card.* Select the "Blocking card" option and confirm with *OK*.

Administrator-Card		×
<u>C</u> ard type:	Sperrkarte Freigabe-Karte Administrator-Karte XKarte nicht überschreiben ✓	✓ <u>O</u> K ≰ <u>C</u> ancel
Valid: <u>f</u> rom:	19.01.12 to: 19.01.12	
For blocking or opening <u>C</u> ard-ID: <u>p</u> reviously:	cards: M.75F29735	

Now inform each offline system that the card has been blocked by presenting the blocking card. This is necessary as the offline system is not networked with the local PC CADDIE system.

TIP If you want to reactivate the blocked card, you can do this in the same way. To do this, create an enable card instead of a block card.

Admin card

You can also create an admin card with which you can use the following functions by holding it up to the offline reader and pressing buttons 1-4:

Button	Function	Explanation
1	PIN	The global PIN of the vending machine can be changed here. For example, the access code for a door.
2	Reload	Restarts the offline system.
3	Debug	This mode is used for troubleshooting. It starts the offline system in a special mode in which additional information is saved internally. However, this also makes the system slower and is therefore not suitable for continuous operation.
4	Date	Here you can check and correct the date and time of the vending machine.